

Terms of Delivery and Payment



Useful articles

Lanolin-detergent

- 1** 10 1160 Detergent for care and fat balance of textiles made from wool or wool/silk, also suitable for sheepskin rug. 0,5-l-bottle, 6 bottles per box

Detergent with Soapwort

- 2** 10 1170 Multipurpose detergent for all fabrics, like cotton, linen, wool, silk, without bleaching agent. For the use from 30–95°C. 1-l-bottle, 6 bottles per box

Mattress covers with polyurethane liner also suitable as cover for change mat

- 3** 80 2560 100% cotton (organic), 50 x 60 cm
80 2610 100% cotton (organic), 60 x 100 cm

Terms of delivery

We deliver promptly from stock. Delivery will be made "ex works" (freight costs are on buyer's account).

In Germany and within the EU, we do not require a minimum order value. For orders under € 55.00 a surcharge of € 5.50 will be added.

For exports to third countries delivery will be made "ex works" with a minimum order of € 100.00. For orders under € 200.00 a surcharge of € 10.00 will be added.

Our quality guarantee

We use only exquisite natural yarn qualities. Our products are made to the guidelines of the International Association Natural Textile Industry (IVN) and are periodically examined by recognized institutes.

Our conditions

We supply retailers and distributors to the standard conditions of the German Textile Industry. For new customers the submission of the business registration is required.

Packaging

Free

Risk of Transportation

Goods are normally sent by DHL (German Postal Service). We ship exclusively by DHL GoGreen in order to compensate the damage caused by the goods transport emissions through carbon offset projects. All parcels with DHL GoGreen are insured up to a value of EUR 500.00 per parcel. In the case of loss or damage of the package, the excess amounts as well as the risk are charged to the consignee's account. For rail freight and express shipments as well as shipments with freight forwarders, we accept no risk of loss.

Terms of Payment

Within 10 days from date of invoice less 4,00 % cash discount
Within 30 days from date of invoice less 2,25 % cash discount
Within 60 days from date of invoice net cash

We reserve the right to ship only against prepayment. In any case, the first order will be delivered only against prepayment. Bank charges are to be paid by the person liable to pay.

Delay in Payment

In case of payments made after the deadline interest will incur on outstanding payments. All further deliveries will be stopped until full settlement of outstanding debts including interest on due payments and reminder charges. We impose a reminder fee of 3.00 € per reminder.

Recommended retail price

We would appreciate a fair competition among retailers of our products. Therefore we recommend a minimum surcharge of 100% plus taxes on our base prices in this price list.

Returns

Returns are only possible in the case of a complaint within 14 days after receiving the package. After elapse of this period, we will assume that you are in agreement and satisfied with our delivery. All other returns can only be made by prior arrangement, and it will incur a corresponding processing fee. Freight collect returns will not be accepted. In case of justified complaints, we will reimburse the postage of return. Please choose the cheapest way for returns.

According to the standard conditions of the German Textile Industry, we are entitled to repair. Repairs mostly are not cheaper than a replacement, but ecologically worthwhile.

Reservation of Proprietary Rights

All goods remain our property until full settlement of payment.

Place of Jurisdiction

Place of jurisdiction is Reutlingen.

German law applies to the exclusion of UN law (CISG).

Pfullingen, July 2018